

## UChoose Rewards Program with Homeland Federal Credit Union FAQ

**What are UChoose Rewards?** UChoose Rewards is a program where you earn points for shopping at participating retailers with your Homeland Federal Credit Union Debit Rewards Card then redeem your points for anything of your choice from a huge online rewards catalog.

**When will my rewards be active?** After you receive your new card, you must go to [www.UChooseRewards.com](http://www.UChooseRewards.com) to register and activate your rewards. You can use your card without activating the rewards, but points aren't retroactive, so if you want to gain points for your purchases then register right away!

**How do I earn points?** You earn points for shopping at participating retailers. Be sure to check the UChoose website often to see what special offers you can purchase through the website to accumulate points. When shopping in-store, select credit and sign for your purchases.

**Is there a point cap per transaction or overall?** No, there is no point cap whatsoever. The only limit on your points would be the 3 year duration of the points

**What can I redeem my points for?** You can choose from millions of options, whether its products, travel experiences, activities, event tickets, or more. Simply visit the Redeem Points page and click on the category that suits your interests.

**How long before my points expire?** Points expire after 3 years. After they are expired you can no longer use or spend these points.

**What if my card is lost or stolen?** Your points will still work; all you must do is register your new card on [www.uchooserewards.com](http://www.uchooserewards.com).

**There is a local merchant that I would love to be a participant but isn't what can I do?** We can exercise the option of asking them to participate in the rewards program on your behalf. We'll send them a letter asking to participate and upon their approval/acceptance your merchant will be added to the program.

**How much does it cost to participate?** It is absolutely free for our Homeland Federal card holders.

**Where can I view my points at?** You can access your point activity on the Point Details page of [www.uchooserewards.com](http://www.uchooserewards.com) .

If you have anymore questions feel free to email them to [info@homelandfcu.com](mailto:info@homelandfcu.com)